

Background

This online course is delivered through [Spark! By OES-NA](#). The course is intended to provide system personnel with an explanation and understanding of the NERC Personnel Performance, Training and Qualifications Standards. The course steps through each of the 4 standards. Each lesson is culminated with a standard review and quiz. Upon completion of the 4 standard lessons, there is a final assessment that consists of 20 multiple choice questions. Individuals must attain a passing grade of 70% on the final assessment in order to be awarded the NERC CEHs.

Course Level

Not Applicable

Target Audience

The course is intended for System Operators and any personnel who wish to gain knowledge of NERC Standards related to Personnel Performance, Training and Qualifications. This course can also be utilized by individuals in preparing to obtain a NERC System Operator Certification Credential.

NERC Continuing Education Hours

Not Applicable

Course Content

PER Standards Review

The course steps through 4 lessons related to the 4 PER Standards. Each lesson identifies and explains the Purpose, Applicability, Requirements, Measures, and Compliance elements for that particular standard. The Standards addressed include:

- PER-001-0.2: Operating Personnel Responsibility and Authority
- PER-003-1: Operation Personnel Credentials
- PER-004-2: Reliability Coordination: Staffing
- PER-005-1: System Personnel Training

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Delivery Schedule

Because the course is delivered on an individual basis via the Internet, individuals have the ability to set their own pace and schedule for completion of the course. Registered students are provided with 6 months from the time of registration to complete the course.

Student Requirements

- Students must sign-in using their individual log-in and password to access the course.
- Students are required to provide their NERC SO Certification # and other applicable contact information during the course registration process.
- Students must complete all course material prior to attempting the final assessment.
- Students must successfully earn a 70% grade on the final activity assessment.
- Students must submit a course evaluation form. (Level of completion is not measured, but full completion is desired)

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